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CSD ADVISES CONSUMERS WITHOUT CABLE ON ACCESSING MIAMI-DADE TV

Miami-Dade Television (MDTV) is the County's government channel, providing important information about County services and an opportunity to watch our local government in action through live broadcasts of meetings of the Board of County Commission.

Additionally, MDTV produces a number of original television series and specials and hosts programs produced by other county departments and agencies. These programs cover a wide range of subject matter including public affairs issues, health and public safety, environmental concerns, culture and the arts, and the unique history and beauty of Miami-Dade County.

As a condition for obtaining a County license, cable television companies provide the County with a channel for County programming use and as such all cable subscribers have access to MDTV.

This is not the case with subscribers to satellite services, as current federal regulations prohibit the County from requiring that satellite TV companies provide local government programming. However, it may be possible for residents without cable to receive MDTV by purchasing specialized equipment.

Information about acquiring this equipment can be obtained by calling the Miami-Dade County Consumer Hotline at 305-375-3677 or by emailing us at consumer@miamidade.gov.



The Consumer Services Department licenses and regulates the cable television industry in Miami-Dade County.

FOR ADDITIONAL INFORMATION CONTACT:

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The Miami Dade Consumer Services Department is an agency of Miami-Dade County government that protects consumers through complaint mediation, business regulation, and consumer education. The Department operates the Consumer Hotline (305) 375-3677, a central telephone number for consumer complaints and information.